
FOR IMMEDIATE RELEASE

RADCOM to Deploy its 5G Automated Network Assurance Solution in Symworld™

RADCOM ACE, deployed on Rakuten Mobile's fully virtualized cloud-native network in Japan, will be globally available in the Rakuten Symphony Symworld™ marketplace.

TEL AVIV, Israel – July 6, 2022 – RADCOM Ltd. (Nasdaq: RDCM), announced today that it is building on its existing relationship with Rakuten Mobile to bring its innovative service assurance solution, RADCOM ACE, deployed on Rakuten Mobile in Japan, to telecom operators globally through the Rakuten Symphony Symworld™ marketplace.

RADCOM ACE is an innovative, cloud-native assurance solution that ensures the smooth transition to 5G for telecom operators. Through Symworld™ marketplace, operators will be able to install RADCOM ACE into their live network.

“We are thrilled to bring our cloud-native assurance solution to Rakuten Symphony’s Symworld™ marketplace,” said Eyal Harari, RADCOM’s Chief Executive Officer. “Following our successful partnership with Rakuten Mobile in Japan, we are excited to offer operators worldwide our innovative solutions through Rakuten Symphony. This partnership is an important acknowledgment of our strong relationship with Rakuten and our 5G assurance capabilities.”

Zia Syed, President Symworld™ Platform for Rakuten Symphony, commented: “We’re excited to welcome RADCOM as a service assurance partner to Symworld™. By making available its integrated assurance solution with easy click and deploy access, we can offer operators worldwide a seamless 5G transition, ensuring more customers benefit from next-generation mobile experiences.”

RADCOM ACE offers a rich set of advanced, cloud-native assurance capabilities for operators rolling out 5G networks, delivering impartial, vendor-agnostic insights across the lifecycle of the network from lab to the full commercial launch of 5G and the ongoing rollout of new services. Also, with operators building new greenfield networks for 5G standalone, these critical insights allow operators to deliver excellent customer experiences to their customers and proactively optimize network performance for this cutting-edge technology.

For more information about RADCOM ACE, visit <https://radcom.com/solutions/5g-service-assurance/>, the content of which does not form a part of this press release.

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About RADCOM

RADCOM (Nasdaq: RDCM) is the leading expert in 5G ready cloud-native network intelligence solutions for telecom operators transitioning to 5G. RADCOM Network Intelligence consists of RADCOM Network Visibility, RADCOM Service Assurance, and RADCOM Network Insights. The RADCOM Network Intelligence suite offers intelligent, container-based, on-demand solutions to deliver network analysis from the RAN to the core for 5G assurance. Utilizing automated and dynamic solutions with smart minimal data collection and on-demand troubleshooting, and cutting-edge techniques based on machine learning, these solutions work in harmony to provide operators an understanding of the entire customer experience and allow them to troubleshoot network performance from a high to granular level while reducing storage costs and cloud resource utilization. For more information on how to RADCOMize your network today, please visit www.radcom.com, the content of which does not form a part of this press release.

Risks Regarding Forward-Looking Statements

Certain statements made herein that use words such as “expect,” “believe,” “will,” “plan,” or similar expressions are intended to identify forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and other securities laws. For example, when the Company discusses Rakuten’s 5G launch, the successful integration of the Company’s products in Rakuten’s network, the potential sales of the Company’s products as they become available on Symworld™ and the expected results and benefits thereof, it is using forward-looking statements. These forward-looking statements involve known and unknown risks and uncertainties that could cause the actual results, performance, or achievements of the Company to be materially different from those that may be expressed or implied by such statements, including, among others, changes in general economic and business conditions and specifically, decline in the demand for the Company’s products, inability to timely develop and introduce new technologies, products, and applications, and loss of market share and pressure on prices resulting from competition. For additional information regarding these and other risks and uncertainties associated with the Company’s business, reference is made to the Company’s reports filed from time to time with the U.S. Securities and Exchange Commission. The Company does not undertake to revise or update any forward-looking statements for any reason.