



RADCOM to Deploy its 5G Automated Network Assurance Solution in Symworld™

“ We’re excited to welcome RADCOM as a service assurance partner to Symworld™. By making available its integrated assurance solution with easy click and deploy access, we can offer operators worldwide a seamless 5G transition, ensuring more customers benefit from next-generation mobile experiences.”

Zia Syed, President Symworld™ Platform for Rakuten Symphony

RADCOM ACE provides an integrated assurance solution as part of Symworld™ with easy click and deploy access for delivering impartial, vendor-agnostic insights across the lifecycle of the network from lab to the full commercial launch of 5G and the ongoing rollout of new services.

Integration of RADCOM ACE in Rakuten Symphony Symworld™ allows operators worldwide to:



Streamline network operations with built-in workflows



Understand the customer experience with built-in subscriber and service quality indexes



Optimize RAN performance using real-time radio data feeds



Gain rich analytics through a unified data lake



Integrate assurance into the service delivery cycle



Adopt AI-based insights for automated anomaly detection



Monitor services from lab to full commercial launch



Improve first call resolution with data feeds for customer care

Symworld™ is the operating platform for a new generation of telecom service providers. It brings intelligence and zero-touch automation to the operations of a telco. Delivering a single, unified cloud for all software using COTS hardware, disaggregated, cloud-native software functions, a data-centric architecture with advanced analytics and AI.