

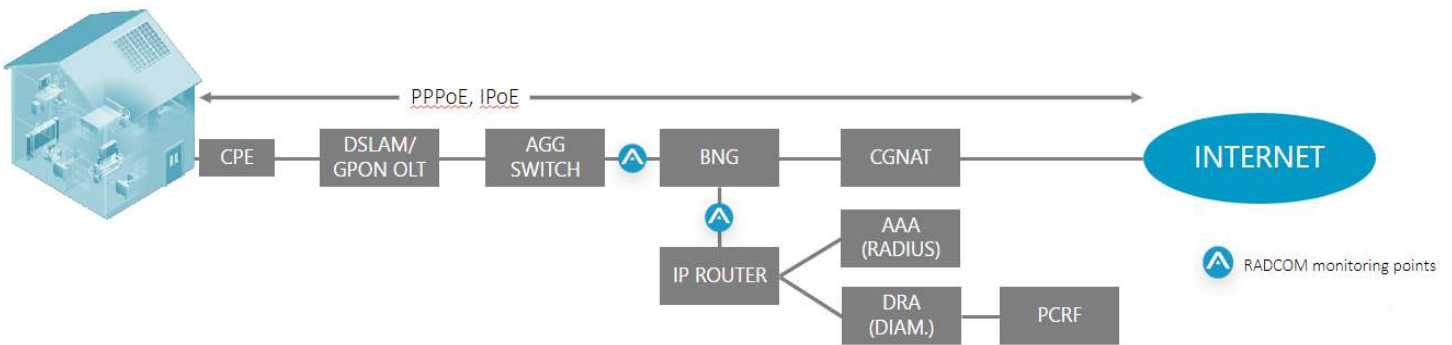
RADCOM FWA Analysis

Fixed Wireless Access (FWA) enables telecom operators to deliver broadband to businesses and homes using 4G and 5G mobile technologies instead of cables. By offering services that replace fixed broadband however telecom operators must ensure these services are consistent and deliver the expected quality and performance.

With RADCOM FWA Analysis, operators gain analytics from the core to the home, which can detect and resolve degradations across the entire service. This end-to-end coverage allows operators to ensure quality and resolve degradations quickly. Operators benefit from in-depth analysis with drill-downs to the packet and session levels. The built-in AI/ML capabilities automatically boost the detection of customer-impacting issues.

Benefits:

- Monitors from the core to home to ensure top-quality services
- Resolves customer-impacting anomalies automatically with AI/ML
- Ensures quality for premium services like gaming and video streaming
- Provides insights for multiple stakeholders: executives, NOC, engineering customer care, and marketing
- Offers insights into apps and services used in the home
- Supplies trends and usage patterns to sales and marketing departments



RADCOM FWA Analysis offers end-to-end assurance with real-time alerts, root cause analysis of anomalies, and executive user-friendly dashboards. It helps identify customers with poor experience, offering speed tests, round-trip-time (RTT), and PL testing/monitoring. With more efficient customer center calls and better field technician utilization, RADCOM FWA Analysis improves mean time to resolve for higher customer satisfaction.

RADCOM (Nasdaq: RDCM) delivers real-time network analysis, troubleshooting, and AI-driven insights to ensure a superior customer experience. Utilizing cutting-edge technologies for over 30 years, we provide dynamic service assurance through the following solutions, including: RADCOM Customer Experience, RADCOM Network Performance, RADCOM Operational Efficiencies, RADCOM Network Troubleshooting, RADCOM Revenue Generation, RADCOM Service Quality and RADCOM Network Tapping.

For more information visit: <https://radcom.com/>