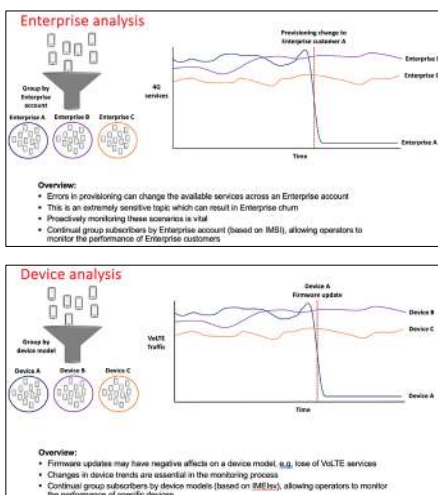


Enterprises across multiple industries and verticals require high-quality, uninterrupted communications. Meeting their demands requires telecom operators to have full visibility into network operations, detect anomalies, and proactively ensure quality of service. The RADCOM Enterprise Assurance solution allows operators to observe each of their enterprise domains and monitor the user experience of employees, including all devices, subscribers, modems, and across all working facilities at home, work, and commuting.

The solution offers company-wide sales level agreement (SLA) conformance, offering support for enterprises and delivering valuable insights 24/7. For accounts where one or more KQIs fail to meet the SLA, an alert is flagged, and an account dashboard reveals the details of the SLA breach and whether it is expected to have an immediate impact on business operations. RADCOM Enterprise Assurance also offers insights into the performance of the most important cells in an enterprise account or the worst-performing devices. It enables priority to be placed according to rank based on KQI degradation and subscriber weight.

Benefits:

- Delivers unique per enterprise, device, and subscriber analytics and dashboarding, including on route (motorways, railways, roads)
- Near real-time anomaly detection and smart alerting
- Supports 4G and 5G, and FWA
- Enables operators to move from service level objective (SLO) to SLA
- Fully cloud-native
- AI-driven for simplified operations
- Modular and scalable
- Lightweight end-to-end and ingests third party data sources
- Across all technologies, affiliated IMSIs, subscriber devices, and cellular services data, voice, VoLTE
- Provides coverage/quality insights into the geographical performance of the network for enterprise users



Provisioning Drivers (European Experience)

4G	Yes	Yes	VoLTE	4G provisioning OR Device settings	VoLTE provisioning	No issues	N/A
	4G capable	VoLTE capable		Device offer	Device offer	N/A	NB-IoT
	No	No		Device offer	N/A	N/A	No action
				Subscriber	No	Yes	IoT
					Device seen on VoLTE		
				No	Device seen on 4G		Yes

RADCOM (Nasdaq: RDCM) delivers real-time network analysis, troubleshooting, and AI-driven insights to ensure a superior customer experience. Utilizing cutting-edge technologies for over 30 years, we provide dynamic service assurance through the following solutions, including: RADCOM Customer Experience, RADCOM Network Performance, RADCOM Operational Efficiencies, RADCOM Network Troubleshooting, RADCOM Revenue Generation, RADCOM Service Quality and RADCOM Network Tapping.

For more information visit: <https://radcom.com/>