RADCOM VIP Monitoring

A key driver to customer retention amongst telecom operators is customer satisfaction, with research indicating more than 40% prioritize quality, speed and other service-related aspects. RADCOM VIP Monitoring enables operators to offer premium services and proactively monitor service quality for VIP customers, including individuals, groups, corporations and more.

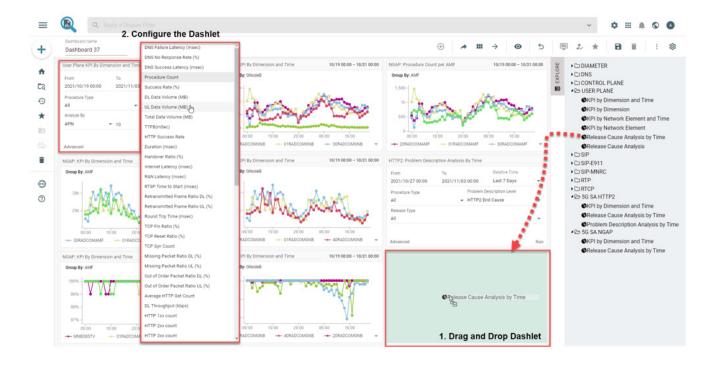
RADCON

The solution offers an understanding of all the connections between the subscribers and the services and applications. It enables operators to constantly observe the quality of experience (QoE), preventing degradations before they impact VIP customers. Operators can also run

Benefits:

- Boost service quality across all VIP and premium services
- Proactively prevent SLA degradations
- Save engineering resources by using AI/ML-based anomaly detection
- Deliver insights to multiple stakeholders to ensure VIP service quality
- Prioritize issues by seeing impacted subscribers
- Monitor VIP trends for sales and marketing
- Drill down to discover the root causes of any deterioration for detailed analysis

specific alerts according to a predefined set of users and KPIs per subscriber and network. RADCOM VIP Monitoring captures user and control plane traffic to provide a complete picture of the subscribers' interactions with the network.



RADCOM (Nasdaq: RDCM) delivers real-time network analysis, troubleshooting, and Al-driven insights to ensure a superior customer experience. Utilizing cutting-edge technologies for over 30 years, we provide dynamic service assurance through the following solutions, including: RADCOM Customer Experience, RADCOM Network Performance, RADCOM Operational Efficiencies, RADCOM Network Troubleshooting, RADCOM Revenue Generation, RADCOM Service Quality and RADCOM Network Tapping.

For more information visit: https://radcom.com/

All rights reserved. This material contains proprietary information of RADCOM Ltd. Without the express prior written permission of RADCOM Ltd., no part of the contents hereof may be used for any other purpose, disclosed to persons or firms outside the recipient company, or reproduced by any means. RADCOM Ltd reserves the right, at its sole discretion, to make changes at any time in its technical information, specifications, and services.